



**MTAConnect Service & Maintenance Software**



Management Technology America

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***Connecting Your  
World***

## MTAConnect Service & Maintenance Software

- Warranty, Internal, PM, Repair, Recurring, Rework, Reopen, Capital, and Contract Work order types
- Segment work order by task, job, and/or component.
- Service Previews
- Service History Retention
- Service Quote
- Service Estimate
- Quickly open Work order, record call-in comments, and dispatch available technicians.
- Setup Customer's equipment information from Work Order document
- Capture capitalized repairs and record costs to Equipment Inventory and General Ledger.
- Ability to quote or estimate work orders at Work order or Segment level.
- Flat rating (with Minimums and Maximums) or zero quote ability for Parts, Labor and Miscellaneous Charges by work order or segment
- Technician Assignment and Utilization
- Graphical Technician Scheduling interface
- Flexible Labor pricing and costing
- Ability to link multiple work orders together and create a single invoice
- Partial/Progress billing
- Flexible invoice format options
- Interface to customer equipment database
- Automatic Work In Process accounting
- Unlimited ability for comments and notes at segment or header detail
- On line Service Bulletins
- Event Generated Preventative Maintenance (PM) Work orders (Rental Returns, Service Bulletins, Sales Prep, etc.)
- Standard parts lists
- Ability to create comprehensive checklists associated to Work order Tasks
- Flexible PM Scheduling and the option to automatically generate work orders
- Unlimited PM Types per unit
- Flexible revenue distribution on Fixed Price PM Contracts
- PM contract profitability analysis
- Warranty alerts
- Seamless integration with best-in-class partner applications